

MEMPHIS-SHELBY COUNTY SCHOOLS

106 South Hollywood Street • PROCUREMENT SERVICES, ROOM C-126 • Memphis, Tennessee 38112

ANONYMOUS REPORTING SYSTEM

REQUEST for REFERENCES for Vendor

Completed by:

Name of Firm:

1. Did this vendor provide an Anonymous Reporting System for your company? If yes, please tell us about the project (i.e. number of students, attendees, patrons on a daily basis). Did the vendor capture your vision/intent for the project? When complete, did the project meet your needs?

2. Were you satisfied with the system, services and training the vendor provided?

3. Was the vendor quickly responsive to time-sensitive issues, such as system repairs including software and any other defects?

4. On a scale of 0-4, with 4 being the highest how would you rate the overall product and service provided by this vendor:
 - Cooperation with Owner
 - On time and Budget
 - Responsiveness (RFIs and ASIs)
 - Closeout Procedures / Documentation